

WHAT WORKED WELL WAS THAT...



**We recruited someone
with monitoring and
evaluation skills
and experience**

WHAT WORKED WELL WAS THAT...



**We took a course
which totally trans-
formed the way we
view evaluation**

WHAT WORKED WELL WAS THAT...



**We participated in a
bespoke workshop
where we laid the
foundations for our
evaluation project**

WHAT WORKED WELL WAS THAT...



**We relied on the
existing frame of
reference**

WHAT WORKED WELL WAS THAT...



**Our elected
representatives took
part in a training
course regarding
evaluation**

WHAT WORKED WELL WAS THAT...



**We relied on
neighbouring public
authorities who already
had experience
evaluating to help
us design our first
evaluation**

WHAT WORKED WELL WAS THAT...



**Our project design
integrates evaluation
as a specific part of
the project**

WHAT WORKED WELL WAS THAT...



**Our task officer is
included in a network
which provides activities
and resources relating
to evaluation**

WHAT WORKED WELL WAS THAT...



We explained a number of things, for example the difference between satisfaction, quality and evaluation

WHAT WORKED WELL WAS THAT...



**I shared the example
of an evaluation that
had a positive impact
on team-building**

WHAT WORKED WELL WAS THAT...



**We shared the services
of a consultancy with
another local authority in
order to accompany us
with our evaluation**

WHAT WORKED WELL WAS THAT...



**To save money, our
project was used
as a case study for
evaluation students**

WHAT WORKED WELL WAS THAT...



We managed to get a grant for our evaluation and it convinced elected representatives to launch the process

WHAT WORKED WELL WAS THAT...



**We interviewed the
elected officials and
technicians who were
part of the project from
the very beginning
to uncover the initial
intentions**

WHAT WORKED WELL WAS THAT...



**We reformulated our
main objectives to make
them more practical
and assessable**

WHAT WORKED WELL WAS THAT...



We dissimulated the evaluation within a prospective study that could be used to design the next generation project

WHAT WORKED WELL WAS THAT...



**We do reviews more
regularly, that way it's
easier to evaluate at
the end**

WHAT WORKED WELL WAS THAT...



**We reorganised our
catalogue of measures
in order to make things
clearer**

WHAT WORKED WELL WAS THAT...



**We experimented with
evaluation and gave
ourselves the right to
make mistakes**

WHAT WORKED WELL WAS THAT...



**We made evaluation fun:
we organised the
kick-off with a workshop
in the countryside**

WHAT WORKED WELL WAS THAT...



**The mandatory
sustainable
development report
was used to make
evaluation a must**

WHAT WORKED WELL WAS THAT...



**We did the evaluation
on the sly. Since it
was ready by the time
people began to wonder
about the results, they
found it useful**

WHAT WORKED WELL WAS THAT...



We didn't try to be perfect, we decided to do what seemed possible

WHAT WORKED WELL WAS THAT...



**Since we couldn't
evaluate everything,
we focused on strategic
actions, some of which
worked well and some
not so well**

WHAT WORKED WELL WAS THAT...



We involved our colleagues right from the beginning, so that they would also have a hand in designing the evaluation approach

WHAT WORKED WELL WAS THAT...



**We anticipated
evaluation right from
the beginning and
integrated it into the
project's schedule
and budget**

WHAT WORKED WELL WAS THAT...



For the indicators, it's easy: we define them with everybody and we recycle what already exists

WHAT WORKED WELL WAS THAT...



**We created some
competition by
publishing the return
rate of information from
each service**

WHAT WORKED WELL WAS THAT...



**There was a big event
open to the public: we
seized this opportunity
to involve citizens in the
evaluation**

WHAT WORKED WELL WAS THAT...



**We proposed to debate
the evaluation results
in existing committees
rather than create
new ones**

WHAT WORKED WELL WAS THAT...



We announced in advance that the results of the evaluation would be made public... so that we wouldn't go back on our word!

WHAT WORKED WELL WAS THAT...



**We scheduled our
project evaluation
at the same time as
the Mayor's mid-term
review to get political
support**

WHAT WORKED WELL WAS THAT...



We found the right committee to take on the approach: in our case, it is the Strategic Committee that brings together both executives and elected officials

WHAT WORKED WELL WAS THAT...



**We managed to
justify the evaluation
process by applying for
sustainable development
certifications**

WHAT WORKED WELL WAS THAT...



We worked first with those that wanted to do things differently, in order to motivate others

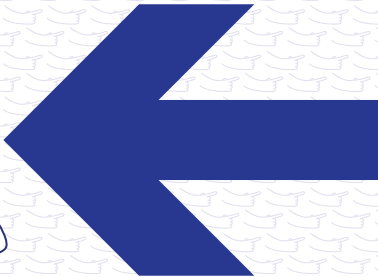
WHAT WORKED WELL WAS THAT...



**We worked with a
consultancy who let us
see our project with a
new set of eyes**

REQUIRES FEW RESOURCES

Hey, this seems relatively
easy to put in place!

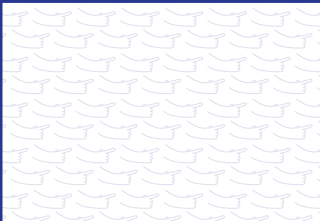
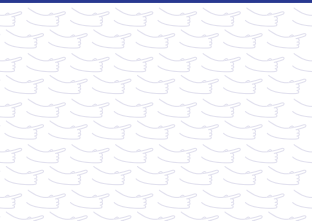
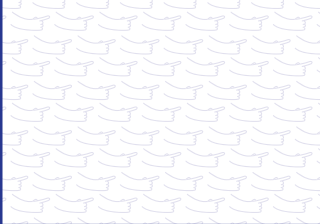
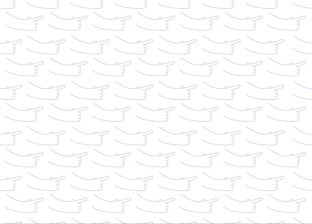




REQUIRES MANY RESOURCES

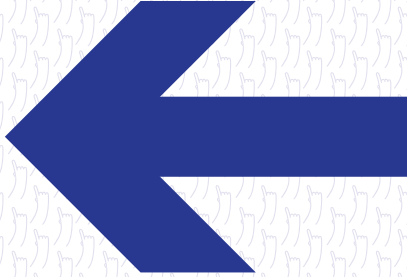


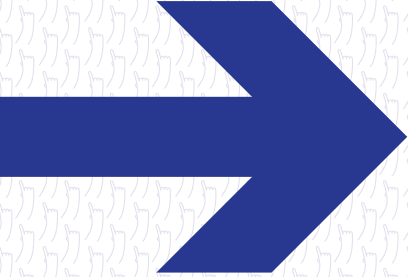
Well, that will have
to be budgeted in...



CAN BE DONE IMMEDIATELY

Hey, we could organise this
as soon as tomorrow!





**WILL NEED TO BE
PLANNED AHEAD**



We better pencil this
into our agendas...

WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...



WHAT WORKED WELL WAS THAT...

